SERVICE HOTLINE

JS≣

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6 November 2018

DELAY OF THE IRC DERIVATIVES NON-LIVE MARKET DATA PRODUCTS DISSEMINATED 5 NOVEMBER 2018

The JSE experienced a delay in executing and finalising the IRC End of Day processes on the evening of Monday, 5 November 2018. This resulted in the production and dissemination of the IRC (IR.Zip) files being delayed.

The reason for this delay was due to a source feed failure on the infrastructure used to automate our currencies valuations process. A manual process was invoked which was time and resource intensive to ensure accuracy of the published prices used in the end of day run.

The JSE is investigating solutions to substantially change the currencies valuations process to reduce the probability of the failure from reoccurring.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service:

JSE Interest Rates and Currency Derivatives Markets

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

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